Koehler Landscape Construction Services, Inc. 603-913-7151 imowNH@gmail.com

# **AROUND THE YARD**

## **KOEHLER LANDSCAPING NEWSLETTER**

Angie's List Review by Steve L. Mont Vernon

Volume 1, Issue 1

#### **SEPTEMBER 2014**

# PAUL'S TIPS:

A soil test takes the guesswork out of lawn care, giving you precise measurements of pH as well as the quantity and availability of nutrients like nitrogen and phosphorus (home kits are usually reliable for pH only). Contact a <u>cooperative</u> <u>extension</u> service to conduct the test; they cost around \$20.

#### October To Do List

- 1. Contact us about getting on the Irrigation Winterization List
- 2. Call us to schedule your fall leaf clean up.



Newsletter Designer/ Editor Janine Leffler Janread@aol.com "The landscaping at our second house had been neglected too long, and weeds were growing everywhere. In some parts, they were more than six feet tall. Plants had also encroached on the 700' driveway and tree branches were overhanging it. We needed to clean it all up to prepare the house for sale.

Paul responded to my inquiry almost immediately. Although Mont Vernon is not a town he usually covers, he agreed to do this as a one-time job. We met him at the house, with one of his staff, and walked around everything multiple times. Paul pointed out things that needed to be done and identified plants that should be saved.

The next week, two workers, both named Jake, showed up and got to work. They spent two full days on the cleanup effort, clearing the jungle of weeds and applying mulch to make it look fabulous. The driveway was cleaned up with brush cut back away from the edges and overhanging branches cleared. Lastly, on the third day, the grass was mowed and a set of old wooden stairs was hauled away.

Communication was excellent as was the professionalism if Paul and his crew. I would definitely use his services again, and since he does cover Nashua, where I live, I will likely do so! "

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**Company Response:** "We couldn't be more pleased to see this review when we got back from vacation! We like transforming landscapes and work hard to make sure we're exceeding customers expectations. We go the extra mile literally, even going outside our service area to ensure we are taking care of Angie's List customers. This house is in a beautiful setting and I have no doubt it will sell easily. Jake and Jake were the best crew to send to this job. I passed the review on to them and they appreciated the compliments.

Thank you very much for supporting a local small business. We appreciate the patronage. Thanks too for helping us contribute to our cause, New Hampshire Breast Cancer Coalition. With your help they are able to keep the Support Services Fund going. It helps the many New Hampshire residents affected by this devastating disease by paying household bills incurred during treatment. We look forward to serving your future needs as well.

Thanks again for your business."



# **Customer Highlight**

Jan from Merrimack,NH has been a satisfied customer of Koehler Landscape and Construction INC for approximately three years. Paul came to her shortly after a large, twenty year old tree on her front lawn was destroyed by a winter storm. He assessed the damage and they both agreed it had to be removed. Jan was pleased at how quickly he attended to the matter. She explained that Paul replanted a new tree and took special care as to its presentation. Jan says, "He (Paul) is very thorough, professional and thoughtful in everything he takes on. He comes back to check his work and make sure I am happy with the results. He takes care of my yard as if it were his own." Although the leaves are ready to fall, Jan is not worried. She will be apple picking and baking her pies without having to be concerned with outdoor work. She knows she can just call Paul at Koehler Landscape and Construction INC.

## Angie's List to Sponsor Grand Prix Event

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Angie's List is pleased to announce its title sponsorship of the Grand Prix of Indianapolis for 2015 and 2016. In connection with the sponsorship, the company is planning to host its first-ever 'Festival of Service', a networking event designed to thank a select group of service providers for their commitment to revolutionizing local service. "We're elevating expectations in local service and working with the very best in the business to do it," said Angie's List Founder Angie Hicks. "Our Festival of Service will celebrate companies that are working alongside us on this mission."



#### Koehler Landscape Construction Services Inc. wins Angie's List Service Award

Earlier this year Koehler Landscape and Construction Services INC won an award given out by Angie's List for Outstanding Service to the local community. Koehler Landscape Construction Services, Inc. of Amherst, NH has earned the service industry's coveted **Angie's List Super Service Award**, reflecting an exemplary year of service provided to members of the consumer review service in 2013.

"Only about 5 percent of the companies Koehler Landscape Construction Services, Inc competes with in the Boston Area are able to earn our Super Service Award," said Angie's List Founder Angie Hicks. "It's a mark of consistently great customer service." Angie's List Super Service Award 2013 winners have met strict eligibility requirements, which include an "A" rating in overall grade, recent grade, and review period grade; the company must be in good standing with Angie's List, have a fully complete profile, pass a background check and abide by Angie's List operational guidelines.

Service company ratings are updated daily on Angie's List. Companies are graded on an A through F scale in areas ranging from price to professionalism to punctuality. Members can find the 2013 Super Service Award logo next to company names in search results on www.AngiesList.com.

From Paul Koehler: "The crew at Koehler Landscape Construction Services, Inc. would like to sincerely thank all of our great customers who spread the good word about our company values and have gone one step further and left public testimonials about their service. We want to ensure every customer receives only the best possible experience from the moment they find our company to the moment our professional landscapers leave their home. We promise to keep striving for excellence and to continue providing service with integrity and high quality craftsmanship.

### Meet Janine Leffler - Newsletter Editor

Janine Leffler is a freelance journalist from Nashua, New Hampshire and a 2008 graduate of New England College in Henniker, NH with a BA in Communications. She is well known in local theatre circles for her articles on productions performed by the Amherst PTA, Riverbend Youth Company, Milford Area Players and Stagecoach Productions. She is very excited to be editing and designing the Koehler Landscaping and Construction Services INC Newsletter, 'Around The





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